

## WARNING SIGNS OF A GAS LEAK

### SOUND

Hissing Noises

### BUBBLING

In Wet or Flooded Areas

### VEGETATION

Discolored or dead grass/plants

### SMELL

Unusual Odor or Rotten Egg Smell

### DRY SOIL

Abnormally dry or hard soil

Think  
You  
Smell  
Gas?



STOP  
what you are doing



GO  
outside  
immediately



LET US KNOW  
by calling our  
gas odor hotline



## Village of Rantoul Gas Division

## Your Safety is Our Priority



Village of Rantoul Public Works  
Department  
(217) 892-6526

## ICC Requirement

As required by the Illinois Commerce Commission (ICC) and as a service to our customers, the Village of Rantoul and all gas system operators are required to share the following information with our customers.

- ◆ The Village of Rantoul (operator) does not maintain customer's buried piping. This is the piping beyond the outlet of the meter.
- ◆ If the customer's buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.
- ◆ Buried gas piping should be periodically inspected for leaks, corrosion (if piping is metallic), and repaired if any unsafe condition is discovered.
- ◆ When excavating near buried gas piping, the piping should be located in advance and the excavation should be done by hand.
- ◆ The operator, plumbing contractor, and heating contractor can assist in locating, inspecting, and repairing the customer's buried piping.



Call J.U.L.I.E.  
before you dig at  
1-800-892-0123  
or 811.

## Preventing Damage

The leading cause of accidents on a natural gas delivery system is hitting lines when digging. Serious injury or death, property damage, and service outages can occur if gas pipes are struck during excavation.

**You are required by law to call a One Call Center at least two business days before you dig or excavate.**

Utilities will mark underground pipes at your site free of charge. Once underground facilities are marked, you are required to follow established guidelines when digging to prevent striking them.

If you plan to dig inside the Village of Rantoul gas service territories, call J.U.L.I.E. at 1-800-892-0123 or 811.

## Natural Gas Leak Information

The Village of Rantoul owns and operates the natural gas system on the former Chanute Air Force Base properties. This encompasses the south area of Rantoul, from the businesses along Veteran's Parkway south to Chandler road and from west of East Perimeter Road to Route 45.

### **If you suspect a Natural Gas leak, call as soon as possible.**

Indications of a leak can be as subtle as an unusual hissing sound, a slight odor of gas, or an area of dead vegetation. More obviously, if you smell gas or see gas blowing out of the ground, a natural gas leak is likely.

The following guidelines are designed to ensure your safety and the safety of those in the area, if a natural gas pipeline leak is suspected or detected.

- ◆ Leave the area by foot IMMEDIATELY. Try to direct any other workers, bystanders, or unsuspecting individuals to leave the area.
- ◆ From a safe location, notify the pipeline operator immediately (if known) or call 911. Be prepared to provide your name and address to the emergency responder, as well as to let them know if the leak is indoors or outdoors. If you have a neighbor's phone number, provide that for notification purposes.
- ◆ Do NOT turn lights on or off, unplug electrical appliances, or use your telephone. Do NOT start motor vehicles, electrical equipment, or ring doorbells. These everyday activities may create an unsafe source of ignition.
- ◆ Do NOT come into direct contact with any escaping gas.
- ◆ Do NOT attempt to operate any pipeline valves yourself. You may inadvertently route more gas to the leak or even create a secondary incident.
- ◆ Do NOT attempt to extinguish a natural gas fire. Wait for local firemen and other professionals to arrive, who are trained to deal with such emergencies.

## Gas Meters

It is important that the Village of Rantoul Gas Division has full access to your meter, and that you keep it clear of obstructions that may damage your meter or prevent it from being read. A damaged meter can lead to a dangerous gas leak. If you believe your meter has been damaged, called the Village of Rantoul Public Works Department at 217-892-6526.

**Only a Village of Rantoul Gas representative is authorized to move your meter or regulator. Do not attempt to move or tamper with your meter, regulator, or associated piping or permit anyone else to do the same.**

When landscaping, care should be taken not to cover the valve on the meter set. There should be at least 6" of clearance between the bottom of the valve and the ground line. This prevents corrosion. Do not please mulch around the meter. This could cause a failure in the meter or regulator and ignite the gas. Mulch is combustible and can cause a fire.

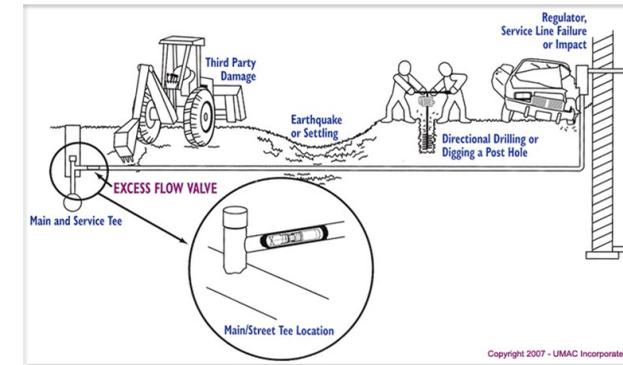
If your meter and/or regulator is located where other objects could collide with or damage it, you must install physical protection (such as a guardrail or steel post).

## Excess Flow Valve Notification

The Pipeline and Hazard Material Safety Administrations (PHMSA) has issued a new regulation which requires the Village of Rantoul Public Works Gas Division to offer an Excess Flow Valve (EFV) to its customers. An EFV is a mechanical shut-off safety device which can be installed in the natural gas service line to the meter set. The intent of an EFV is to reduce the risk of a natural gas release caused by excavation damage to the service line between the point of connection at the main and the meter. An excess flow valve will not prevent or stop leaks that might occur downstream of the meter or if the leak on the service line is small. Not every service can accommodate an EFV due to high gas flow, low pressure, or other factors.

The installation of an EFV is not requirement for existing natural gas service lines, however, at the request of a Village of Rantoul gas customer, one may be installed. After the request of an EFV to be installed a mutually agreeable date will be set for the date of the installation. The installation of an EFV should take one day and would require the excavation of the service line at the connection to the main line. If you would like an EFV installed in your service line, the average cost you must pay is \$700 to \$1,000, but the actual installation cost will depend on the difficulty of the installation. This includes all labor, equipment and materials, but does not include restoration of ground disturbed by excavation. The customer will be billed up-front for the installation. Any installation costing more than \$1,000 may be given the option to set up a 6 month payment plan. While not likely, it is possible due to additional gas appliances (such as pool heater or emergency generator) being installed, that the capacity of the EFV may be exceeded and future EFV maintenance or replacement may be required, which could result in additional charges.

If the EFV malfunctions (sticks open or closed) the Village of Rantoul will cover the cost of the EFV replacement.



## Contact Information

### **Emergencies**

*Monday-Friday 7:30am—4:30pm*  
Rantoul Public Works Department  
(217) 892-6526

*After hours, weekends, and holidays*  
Rantoul Police Department/METCAD  
(217) 892-2103 or 911

### **Non-Emergencies**

*Monday-Friday 7:30am-4:30pm*  
Rantoul Public Works Department  
(217) 892-6526